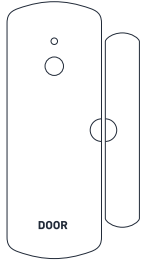


DOOR



Open and Close Monitor

Quick Start Guide 2024

Door.com

A Welcome!

Thank you for choosing DOOR products!



At DOOR we're reinventing how we live. Through the foundation of access control business, we serve the Honest Day's Worker—the builder, property manager, contractor, driver, and in-home service provider—that keeps the world running smoothly.

These individuals are the cornerstone of vital services such as housing, transportation, cleaning, dog walking, and more. They deserve access to technology and products that empower them to provide top-notch experiences to their customers while maximizing the economic benefits of their hard work.

DOOR is proud to stand by and innovate for our Honest Day's Worker every day!

B Before You Begin

Please note the following user guide icons:

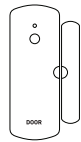
-  Very important information, please read carefully
-  Good to know, helpful tips for installation



This device connects to the internet via **DOOR Field Station**, and it does not connect directly to your WiFi or local network. In order for remote access to the device from the app, and for full functionality, a **DOOR Field Station** is required.

This guide assumes the **DOOR App** has been installed on your smartphone and a **Field Station** is installed and online.

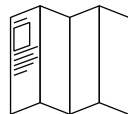
C In the Kit



Open and Close Monitor

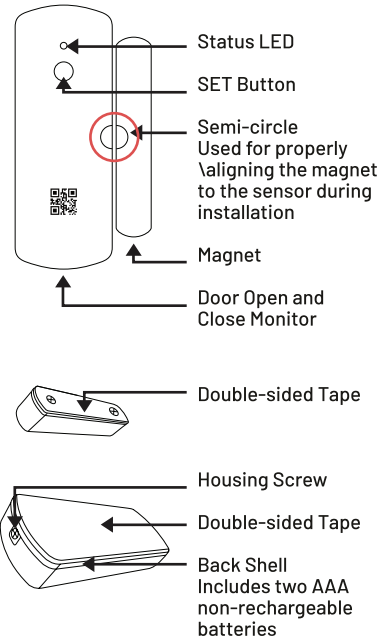


AAA Batteries (2) (Installed)











Quick Start Guide

D Get to Know Your Device



LED & Beep Behaviors

-  **Blinking Red Once, then Green Once**
Device turned on
-  **Blinking Red and Green Alternately**
Restoring to Factory Defaults
-  **Blinking Green**
Connecting to Cloud
-  **Slow Blinking Green**
Updating
-  **Fast Blinking Green**
Control-D2D Pairing in Progress
-  **Blinking Red Once**
Device alerts or device is connected to the cloud and is functioning normally
-  **Fast Blinking Red**
Control-D2D Unpairing in Progress
-  **Fast Blinking Red Every 30 Seconds**
Batteries are low; please replace the batteries

E Add Device To DOOR App

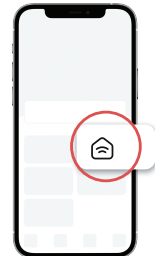
If you are new to DOOR, please install the **DOOR App** on your phone, if you have not already.



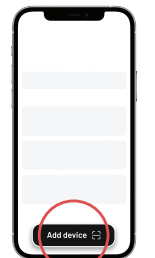
Open the app and tap **Sign up** for an account. You will be required to provide a username and a password. Follow the instructions, to set up a new account. Allow notifications, when prompted. **Log in** to the app using your new username and password. If you already have an account, please ensure you log in using that one.

Ensure you install the **Field Station** within the app before proceeding to install the **Open and Close Monitor**.

- 1 In the Home screen of the app, tap on the card located in the top right.



- 2 Tap on the "Add device" icon.



E Add Device To DOOR App

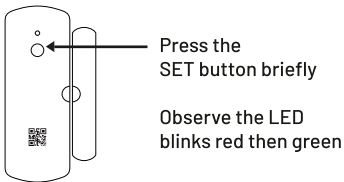
- 3 Approve access to your phone's camera, if requested. A viewfinder will be shown on the app.



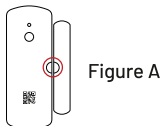
- 4 Hold the phone over the QR code so that the code appears in the viewfinder. If successful, the next steps will be displayed.

- 5 Follow the on-screen instructions in the DOOR App, which will guide you step by step.

F Installation



Refer to Figure A. The sensor and magnet each have a semi-circle engraved into the housing.



F Installation

The optimal placement of magnet and sensor will result in the two semi-circles placed next to each other to form a circle. But the magnet can be placed on a higher, or lower, plane (or level), than the sensor, as shown in **Figure B**. Also, the magnet can be turned at an angle from the sensor, as shown in **Figure C** (90 degrees, as shown here, or less than 90 degrees, for angled or sloped molding). When determining the appropriate location, placement and orientation of the **Open and Close Monitor** parts, you can view the status of the Open and Close Monitor in the **DOOR App**, as well as use the sensor's LED indicator (which illuminates briefly when the door is opened) to check your installation.

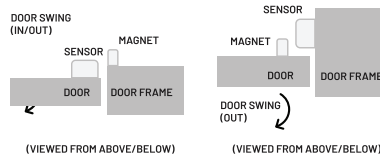


Figure B

Figure C

Please note that the **Open and Close Monitor** is intended for indoor use.

Sensor location considerations

The **Open and Close Monitor** can be used on many types of standard "man" doors, both swing and sliding type, sliding glass doors, windows, lids, hatches, cabinet and pantry doors, and even in or on drawers and boxes.

Before installing the Open and Close Monitor, consider the following:

- The magnet can be on the door, or the sensor can be on the door.
- The sensor and magnet can be installed upside-down or sideways; this will not affect the operation.
- Devices should always be installed on the indoor and "secure" side of the door (that is on the locked or private side of the door, which should not be subjected to tampering or disabling by an intruder, etc.).
- Avoid locations where the **Open and Close Monitor** will be subjected to physical damage, such as on the bottom of the door (where it might be kicked) or near the handle (where it might be struck by a hand or object).
- With windows and sliding glass or French doors, consider the sliding door or leaf that is fixed, and the one that is moveable, and make sure your sensor is not being installed where it will not allow the door or window to slide fully open.
- Do not place the **Open and Close Monitor** too close to the magnet. As materials can shrink or expand with temperature changes, the distance between the two pieces might change later, too, resulting in the two parts colliding.
- Use care to not place your sensor and magnet too far apart. If you have placed the sensor and magnet at their absolute farthest distance from each other, expansion or contraction of the door and frame due to temperature or humidity changes could result in your **Open and Close Monitor** indicating the door/window is open when it is not. Also, doors or windows with too much play (movement while in the closed position), can contribute to false-open indications.
- Generally avoid placing the sensor on the hinge side of a door. While the sensor can be made to work at these locations, the door itself might be able to be opened significantly before the sensor indicates the door is open.

G Contact Us

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To install and configure devices
download the **DOOR App**:

