DOOR

Temperature & Humidity Monitor

Quick Start Guide 2024

Door.com

A Welcome!

Thank you for choosing **DOOR** products!

At **DOOR** we're reinventing how we live. Through the foundation of access control business, we serve the Honest Day's Worker—the builder, property manager, contractor, driver, and in-home service provider—that keeps the world running smoothly.

These individuals are the cornerstone of vital services such as housing, transportation, cleaning, dog walking, and more. They deserve access to technology and products that empower them to provide top-notch experiences to their customers while maximizing the economic benefits of their hard work.

DOOR is proud to stand by and innovate for our Honest Day's Worker every day!

B Before You Begin

**Please note** the following user guide icons:

⚠ Very important information, please read carefully

⚑ Good to know, helpful tips for installation

⚠

This device connects to the internet via **DOOR Field Station**, and it does not connect directly to your WiFi or local network. In order for remote access to the device from the app, and for full functionality, a **DOOR** Field Station is required.

This guide assumes the **DOOR App** has been installed on your smartphone and a **Field Station** is installed and online.
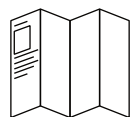

C In the Kit
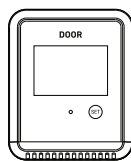
Temperature & Humidity Monitor
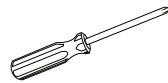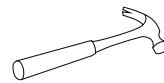
AA Lithium Batteries (2) (Installed)

Metal Plate

Quick Start Guide

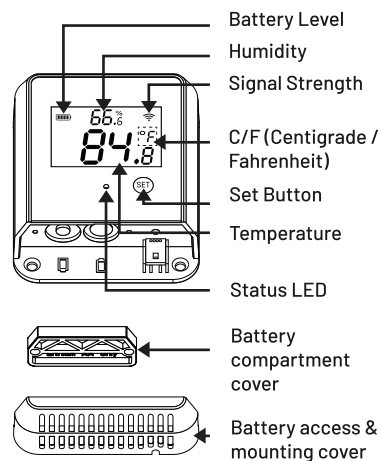### D Required Items

The following items may be required:

Medium Phillips Screwdriver

Hammer

Nail or Self Tapping Screws

Double-sided Mounting Tape

E Get to Know Your Device

- Battery Level
- Humidity
- Signal Strength
- C/F (Centigrade / Fahrenheit)
- Set Button
- Temperature
- Status LED
- Battery compartment cover
- Battery access & mounting cover

LED Behaviors

Blinking Red Once, then Green Once
Device Start-Up

Blinking Red And Green Alternately
Restoring to Factory Defaults

Blinking Green
Connecting to Cloud or Functioning Normally

Slow Blinking Green
Updating

Blinking Red Once
Device Alerts

Fast Blinking Red Every 30 Seconds
Low Battery; Replace Batteries Soon

F Add Device To DOOR App

If you are new to **DOOR**, please install the **DOOR App** on your phone, if you have not already.

Download on the App Store

GET IT ON Google Play

Open the app and tap **Sign up** for an account. You will be required to provide a username and a password. Follow the instructions, to set up a new account. Allow notifications, when prompted. **Log in** to the app using your new username and password. If you already have an account, please ensure you log in using that one.

Ensure you install the **Field Station** within the app before proceeding to install the **Temperature & Humidity Sensor**.

1 In the Home screen of the app, tap on the card located in the top right.
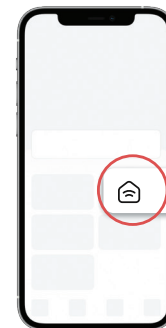
2 Tap on the "**Add device**" icon.
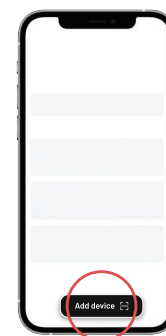
3 Approve access to your phone's camera, if requested. A viewfinder will be shown on the app.
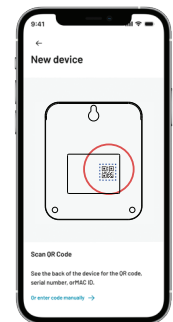
4 Hold the phone over the QR code so that the code appears in the viewfinder. If successful, the **next steps** will be displayed.

5 Follow the on-screen instructions in the **DOOR App**, which will guide you step by step.

Connect Device to Field Station

Press the SET button briefly, long enough for the LED to illuminate, blinking red then green

Location & Mounting Considerations

The **Temperature & Humidity Monitor** is designed to be easy to install, and portable, but before installing the sensor, the following items should be considered:
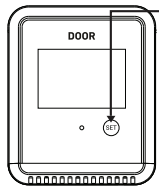
While the **Temperature & Humidity Monitor** is designed for outdoor use, do not use the sensor outside of the environmental temperature range, per the product specifications (refer to the product's support page).

The sensor body is designed for outdoor use, but do not allow it to be submerged.

Do not use the sensor near sources of extreme hot or cold, as this can affect accurate ambient temperature readings, and in some cases may damage the sensor.

As with most electronic devices, even if intended for outdoor use, the useful life of the device can be extended if it is protected from the elements. Direct intense sunlight, rain and snow over an extended period can discolor or damage the device. Consider placing the sensor where it has overhead cover and/or protection from the elements.

Place the sensor where it will be out of reach of children.

The Temperature & Humidity Monitor can be installed or mounted in at least one of four ways:

1. Lay the sensor flat on any stable surface, or placed within an enclosure

2. Hang the sensor from a nail, screw, or hook, using one or all of the three mounting holes on the rear of the sensor (mounting hardware not included).

3. Secure the sensor to a wall or vertical surface using the magnet feature with the included metal plate, or by placing it on a suitable surface (that responds to a magnet) without the included plate

4. Secure the sensor to a wall or vertical surface using alternative fasteners or adhesive methods, such as double-sided mounting tape or Velcro (not included).

Wall-mounting method

1. The sensor has a standard "keyhole" notch on the rear, at the top. This allows for hanging the sensor from a nail or screw. Additionally, there are two more mounting holes at the bottom of the sensor. The use of the second and third holes will result in a much more secure mounting method. These holes are hidden behind the removeable access cover. This cover affords protection against tampering and device removal and their use is highly recommended. Refer to the figure below for instructions on how to remove the cover from the bottom of the sensor.
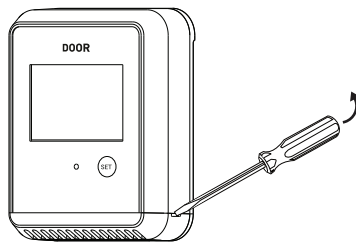
Insert the tip of a slotted screwdriver and then gently twist it to pry off the battery access cover.

2. If desired, mark or otherwise identify the exact position of your sensor on the wall, including one or all of the mounting points (keyhole at top, two screw holes at bottom). Use a level tool to ensure your sensor will be level, if desired.

3. Your mounting hardware (nails, screws, hooks, etc.) will vary. If using wall anchors, install the anchor(s) at this time, per the wall anchor manufacturer's instructions and/or per appropriate method for your application. Insert the topmost nail, screw, or hook, in the wall, leaving a gap between the nail/screw head and the surface, as shown.

About 1/8th inch or 3 mm
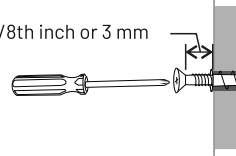
4. Hang the sensor from this topmost screw/nail/hook. If you will not utilize the second and third mounting points, ensure the sensor is secure, and proceed to Prepare to use your sensor.

5. If not already performed in a previous step, verify the sensor is level prior to pre-drilling or inserting holes for the lower mounting points. Insert one or both screws through the lower mounting holes, tightening them and securing the sensor to the wall.

6. Replace the access cover by pushing it back into place, after aligning the tab on each end with the matching slot in the sensor. Proceed to Prepare to use your sensor.

Magnet-mounting method

1. The sensor has a built-in magnet in the back, to allow for mounting it directly to a suitable* metal surface, or the included metal mounting plate can be used for this purpose. After selecting the sensor location, remove the plastic backing from the metal plate, to expose the mounting tape's adhesive side. Place the plate at the desired location, tape side down, and press firmly for at least five seconds. (The surface should first be clean and free of dirt, grease/grime, or any substance that will impact the tape's adhesion to the surface. It is suggested to clean the surface accordingly, such as with rubbing alcohol, and dry it well, before this step).

2. Check that the sensor is secure, and does not move easily. If the sensor does not seem to be secure, please mount your sensor per the wall-mounting method steps.

*Suitable surfaces are metallic surfaces responsive to magnets, that allow for a good bond with the sensor's built-in magnet. Uneven, irregular, textured, grooved, etcetera, surfaces may not be suitable. Surfaces subject to vibration and movement are not likely to be acceptable. Verify the surface is suitable and the sensor is secure, as physical damage to the sensor is not covered by the warranty.

Other mounting methods

Follow the manufacturer instructions if mounting your sensor by alternative methods, such as with Velcro or double-sided mounting tape. If using an adhesive method, is it recommended to clean and dry the surface, first. Consider the possibilty of replacing or relocating the sensor later, when choosing alternative mounting methods.

Prepare to use your sensor

Allow your sensor around an hour to stabilize and display the correct readings on the LCD display and in the app. If you believe your sensor readings are inaccurate, first consult the calibration section of the full installation and user guide and/or app.

DOOR

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To install and configure devices download the **DOOR App:**

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